

# Michael P. Ladd

10149 Baker Boy Dr.  
Ooltewah, TN 37363  
423.488.7187  
[mladd@mikeladd.com](mailto:mladd@mikeladd.com)

## OBJECTIVE

Challenging opportunity performing data integration, transformation, EDI translations, system development and project management using WebSphere Transformation Extender (formally known as DataStage TX and Mercator Integration Broker).

## HIGHLIGHTS OF QUALIFICATIONS

- Mercator Certified Consultant
- Project management
- Fast learner of new products, ideas, and technologies
- Excellent leadership and teamwork/teambuilding skills
- Self starter and able to work on my own when necessary
- Strong technical problem solving skills
- Websphere TX - 10+ years
- Commerce Broker - 2 years
- Map Designer - 10+ years
- Integration Flow Designer - 10+ years
- Type Designer - 10+ years
- DataStage EE - 1 year
- XML - 5+ years (using XML for mapping in Mercator - 8 out of 10)
- EDI - 6 years
- RDBMS - 5+ years
- Oracle - 2+ years

## COMPUTER EXPERIENCE

- 28 years of computer experience
- Self-taught in BASIC at 13
- Self-taught in PASCAL at 17
- Self-taught in HTML at 23
- Currently studying MySQL, PHP and Objective-C in free time
- Limited web page design using XHTML, PHP and Open Source CMS systems
- Experienced on multiple Operating Systems, and software, including:
- MacOS 7.1 - X 10.5, Windows 95, 98, NT, 2000, ME & XP, HP/UX, AIX, Solaris, OS/390, MS Office 3.0 - current, Netscape 3.0 - current, Explorer 3.5 - current, AppleWorks, File Maker Pro, iWork, iLife, MS Exchange/Outlook, Sendmail, Apache, Oracle 8i, MSSQL Server, Sybase 11, Websphere Transformation Extender (Mercator/Datastage TX) 1.4.2 – 8.2.0.3, Websphere Message Broker, among others.

## PROFESSIONAL EXPERIENCE

### WTX Consultant, MPL Consulting, LLC

#### Novo Nordisk, Inc. ; Princeton, NJ - 3/2009 - 3/2009

- Short project to perform map and type tree changes and enhancements for upcoming release
- Modified Detailed Design Specification to outline all changes made to existing maps and type trees
- Made recommendations on future needs based on experience with existing maps

### SR WTX Consultant, Prolifics, Inc. ; New York, NY - 09/2000 – 2/2009

#### Project for Xerox Capital Services; Rochester, NY

- Lead developer on project to convert 250 maps from version 5.0 to 8.2.0.3
- Installed and configured Event Server (Launcher) on AIX environment
- Performed initial user acceptance testing of all maps in the system
- Worked closely with other departments and groups to make sure all documentation was correct.
- EDI conversions including 810, 812, 824, 850, 860, 997, among others
- Trained staff on how to use WTX 8.2.0.3 and best practices for development, and performance tuning.
- Trained UNIX Event Server Admin on performance tuning, monitoring systems, error handling, and best practices for maintenance

**SR WTX Consultant, Prolifics, Inc. ; New York, NY - 11/2007 – 7/2008**

**Project for Novo Nordisk Pharmaceuticals, Inc.; Princeton, NJ**

- Lead WTX developer for OMS & WMS conversion to WTX 8.1 using Process Server to execute the maps
- Worked closely with other departments and groups to make sure all documentation was correct.
- Performed initial user acceptance testing of all maps in the system and verified other departments signed off on completed files
- Worked with third party VAN's to ensure EDI was formatted and transmitted correctly.
- EDI map creation (810, 812, 824, 850, 856, 860, 997, among others)
- Trained staff on WTX 8.1 and best practices for development, and performance tuning.

**Integration Developer, Parker-Hannifin; Cleveland, OH – 8/2007 – 10/2007**

- Assisted in migration to new OMS system using DataStage EE.
- Created parallel jobs connecting to FTP servers, MQSeries, DB2, ODBC and files.
- Many jobs were part of the one-time initial load processes for moving data over to the new system before going live.
- Other jobs were created for incremental and daily loads of data for systems not yet migrated over in this phase of deployment.
- Created technical and operational documentation for all jobs created.
- Assisted in designing the layout of systems based on previous integration experience.

**Sr. Mercator Architect, Evergreen Investments; Charlotte, NC – 07/2006 – 10/2006**

- Supported existing Mercator maps and systems to process financial data from mutual fund providers.
- Created new Mercator maps and systems to process financial data for new partners and providers.
- Developed a streamlined system using existing maps encompassing both Command Server and Event Server. This system was designed to allow minimal downtime, system audits and automatic restarts if required.
- Modified PERL scripts to notify on-call analysts of critical system failures to allow the financial data to be processed manually, if needed, before the open of the markets.
- Performed On-Call duties to support the processing of critical financial data for the company.

**Sr. WTX Integration Specialist, NewRoads, Inc. ; Chattanooga, TN — 07/2003 – 07/2006 & 10/2006 - 8/2007**

- Regularly design and develop new Mercator systems for existing and expanding clients based on their requirements to load orders into proprietary order management system and send confirmations and reporting back to the client.
- Designed and executed an aggressive Mercator 5.0 to DataStage TX 6.7 migration moving from Mercator Command Server on AIX to Mercator Event Server on Windows 2000 Server.
- Trained existing staff on setting up, configuration and monitoring of the Mercator Event Server and created Best Practices for map designing using the 6.7 Event Server.
- Most Mercator systems involve the use of one or more of the following Mercator adapters:
- File, E-Mail, FTP, Oracle, Sybase, ODBC, MQSeries, Batch, Sink.
- Integrated error reporting and alert systems into Mercator maps to e-mail and page on-call personnel when problems occur, leading to less down time and increased productivity.
- Other daily duties include research missing or erroneous data on a daily basis. Report these findings back to the clients to have them corrected and re-submitted. Create SQL queries and stored procedures to research these order issues and/or to fix existing orders.

**Enterprise Support Analyst, Mercator Software, Inc. Boca Raton, FL — 08/2000 - 07/2003**

- Support of full line of Mercator's Integration Broker Suite.
- Experience in all versions of Mercator's software products from 1.4.1 up to and including 6.7.x.
- Group lead of team specializing in advanced mapping, UNIX, MVS, XML, HIPAA and Oracle and MQ Series adapter issues.
- Strong background with Event and Command Servers on Windows, HP/UX, AIX, Solaris and OS/390
- Strong background in HIPAA support through Mercator's HCIP Healthcare Solution. Familiarity with TA1, 997, 834, 835, 837, 270 & 271 Transaction sets. Also Type 1 – 5 compliance checking.
- Attend regular meetings with Engineers, Developers, QA and Product Management regarding Product Descriptions of future releases and knowledge transfer of currently available releases.
- Assist QA group with testing of new and enhanced functions and features for future releases.
- Daily support regularly involves map designing, system integration, full version installation and upgrades, bug verification, reporting and resolution, general Mercator usage and end user troubleshooting and training.

### **Network Consultant, Motorola; Boynton Beach, FL, — 07/1998 - 08/2000**

Contracted as a Network Support Professional for Motorola's Paging Products Group

- Basic monitoring and problem resolution on all of our 100+ subnets
- Make physical connections in the network rooms and verified connectivity for NT, Mac and UNIX machines.
- Act as Tier-2 support for network troubleshooting for NT, Macs, UNIX machines and printers.
- Maintain databases for all IP's, Adds, Moves & Changes, and every network device on our system.
- Assist LAN/WAN Manager with implementing DHCP throughout building
- Preparing all network rooms for re-cabling project (Thinnet - Twisted pair)
- Assisted in testing and network troubleshooting for Windows 2000 pilot program (approximately 300 users)

### **Desktop Support, Motorola; Boynton Beach, FL, — 5/1997 – 07/1998**

Contracted as a Technical Support Professional for Motorola's Paging Products Group.

- Daily customer phone support in all areas of the Motorola Business Environment
- Supported network connections and troubleshooting for AppleTalk, Local Talk and TCP/IP based networks
- Logged customer calls on CustomerQ call tracking software
- Assisted customers with account creations, login and initial troubleshooting of over 20 different types of UNIX based accounts
- Applications supported: MS Office, MS Exchange, MS Mail, FileMaker Pro, CARE, Business Objects, Key Access, TCP Connect II, ARA & PPP Dial-in, Netscape 4.05
- System Software supported: MacOS 7.5.5, 7.6, 7.6.1 and 8.0, Windows NT 4.0
- Train new employees on Macintosh troubleshooting, LAN troubleshooting and CARE
- Responsible for dedicated Direct Sales Support Line for the entire paging sales staff
- Responsible for dedicated support line for the Executive Administration Group
- Responsible for all incoming and outgoing E-Mails to the IT Help Desk
- Assisting WindowsNT Help Desk with streamlining new processes
- Learning intricacies of WindowsNT 4.0 to better assist customers
- Installed Microsoft Outlook for all Help Desk agents
- Trained all current Help Desk agents on logon and basic troubleshooting of MS Outlook

### **EDUCATION**

NewRoads, Inc, Chattanooga, TN – IBM MQ Series Boot Camp - 2007

NewRoads, Inc, Chattanooga, TN – IBM Message Broker for Developers - 2007

Mercator Software, Boca Raton, FL. — Mercator Certified Consultant - 2001

Wheeling Jesuit College, Wheeling, WV — Business Mgt. 1990 – 1992

### **HOBBIES/MISC.**

My longest and most time-consuming hobby is the computer industry. I am self-taught in three computer languages (BASIC, PASCAL and PHP) and basic web design. Articles concerning the entire industry are read daily in print and online. UNIX, MacOSX and PHP development with MySQL and Objective-C are areas I am currently concentrating on improving.

I have always enjoyed outdoor activities such as football, diving, saltwater fishing, boating, and skiing (snow and water).

I love flying and have completed requirements for the FAA Private Pilot certification. I am currently training for the FAA Instrument Rating endorsement.

I am also an extremely accomplished bogey golfer.

### **REFERENCES**

Available upon request